



NEVADA COMMUNITY ENRICHMENT PROGRAM

2013 OUTCOMES ♦ GOAL ATTAINMENT ♦ SATISFACTION

Outcomes & Trends

# of Persons Served 2013			
# of Persons Served	104		
# of Admissions*	89		
# of Discharges*	85		
Male	78 (75%)		
Female	26 (25%)		
THREE YEAR TREND	2011	2012	2013
# of Persons Served	96	98	104
# of Admissions*	79	83	89
# of Discharges*	80	82	85
Male	59(61%)	73 (74%)	78 (75%)
Female	37 (39%)	25 (26%)	26(25%)

AVERAGE LENGTH OF STAY (TREATMENT DAYS)				
Program Type	# Of Discharged Clients	Avg. # of Treatment Days	Avg. # of Treatment Days in Residential Program	Avg. # of Treatment Days in Day Program
All Clients	82	70.07		
Residential Clients only	14	66.85		
Day Clients only	58	65.5		
Transition Clients only	13	93.92	71.61	22.31
THREE YEAR TREND	2011	2012	2013	
Program Type	AVERAGE # OF TREATMENT DAYS			
All Clients	74.6	54.6	70.07	
Residential Clients only	93.5	59.6	66.85	
Day Clients only	52.9	48.7	65.5	
Transition Clients only	90.4	84.2	93.92	

INJURY AT ADMISSION			
ACQUIRED BRAIN INJURY	Etiology	# of Persons	%
		CVA	28
	Anoxia	2	4%
	AVM	1	3%
	Brain Tumor	1	3%
	Other	8	20%
	TOTAL ABI	40	38%
TRAUMATIC BRAIN INJURY	MVA	18	28%
	Fall	9	14%
	Assault	9	14%
	Motorcycle/Bike	13	20%
	Pedestrian	8	13%
	Gunshot	2	3%
	Other	5	8%
	TOTAL TBI	64	62%
3 Year Trend	2011	2012	2013
TBI	52%	56%	62%
ABI	48%	44%	38%

Age at Admission			
Age Range	# of Persons	%	
Under 16 years	6	6%	
16-20 years	11	10%	
21-40 years	36	35%	
41-59 years	46	44%	
60 years and above	5	5%	
THREE YEAR TREND	2011	2012	2013
Under 16 years	8%	4%	6%
16-20 years	10%	5%	10%
21-40 years	32%	39%	35%
41-59 years	48%	45%	44%
60 years and above	2%	7%	5%

Employment Status at Time of Injury			
Status	# of Persons	%	
Paid Employment	41	39%	
Attending School	12	12%	
Unemployed	51	49%	
Other	0	0%	
3 YEAR TREND	2011	2012	2013
Paid Employment	51%	51%	39%
Attending School	8%	6%	12%
Unemployed	41%	19%	49%
Other	0%	23%	0%

Discharge Site/Outcome			
Status	# of Persons	%	
Home Independent or with Family Support	76	90%	
Skilled Facility	2	2%	
Group Home	7	8%	
Other	0	0%	
3 YEAR TREND	2011	2012	2013
Home Independent or with Family Support	87%	95%	90%
Skilled Facility	2%	4%	2%
Group Home	11%	1%	8%
Other	0%	0%	0%

2013 SHORT TERM GOAL ATTAINMENT BY PROGRAM			
Program Type	Overall Goal Attainment Benchmark=80%	2013 Goal Attainment	
All Clients		88%	
Residential Clients		83%	
Day Clients		87%	
Transition Clients		93%	
3 YEAR TREND	2011	2012	2013
All Clients	74%	79%	88%
Residential Only	74%	72%	83%
Day Clients only	73%	86%	87%
Transition Only	Not Tracked	78%	93%

Quality of Life (Mayo Portland Adaptability Inventory {MPAI-4})

2013 QUALITY OF LIFE Admit to Discharge			
MPAI PARTICIPATION INDEX Admit to D/C	GOAL=85% of Clients to decrease MPAI score	Percentage of Clients	# Of Discharged Clients
Decrease		81%	67
No Change		17%	14
Increase		2%	2

***Note: A decrease in score is a positive change and indicates improvement**

THREE YEAR TREND	2011	2012	2013
Decrease	82%	67%	81%
No Change	Not Broken out in 2011	27%	17%
Increase		6%	2%

2013 QUALITY OF LIFE Discharge to 12 months Post			
MPAI PARTICIPATION INDEX D/C to 12 months post	GOAL=85% of Clients to decrease MPAI score	Percentage of Clients	# Of Clients Surveyed (n=43/83)
Decrease		91%	39
No Change		2%	1
Increase		7%	3

***Note: A decrease in score is a positive change and indicates improvement**

THREE YEAR TREND	2011	2012	2013
Decrease	87%	68%	91%
No Change	Not Broken out in 2011	8%	2%
Increase		24%	7%

Independence (Supervision Rating Scale {SRS})

2013 INDEPENDENCE Admit to Discharge			
Independence Measures SRS Admit to D/C	GOAL=70% of clients to decrease SRS score	Percentage of Clients	# Of Discharged Clients
Decrease		63%	52
No Change		37%	31
Increase		0%	0
*Note: A decrease in score is a positive change and indicates improvement			
THREE YEAR TREND	2011	2012	2013
Decrease	59%	81%	63%
No Change	Not broken out in 2011	16%	37%
Increase		3%	0%

2013 INDEPENDENCE Discharge to 12 months Post			
Independence Measures SRS D/C to 12 months post	GOAL=70% of clients to decrease SRS score	Percentage of Clients	# Of Clients Surveyed (n=42/83)
Decrease		55%	23
No Change		29%	12
Increase		16%	7
*Note: A decrease in score is a positive change and indicates improvement			
THREE YEAR TREND	2011	2012	2013
Decrease	38%	81%	55%
No Change	Not broken out in 2011	13%	29%
Increase		6%	16%

Activity Level

2013 ACTIVITY LEVEL Admission to Discharge					
Activity Level Admit to D/C	Admission		Discharge		GOAL AT DISCHARGE
	# Of clients	Percentage	# Of Clients	Percentage	
Paid Employment	40	48%	15	18%	10%
Attending School	14	17%	13	16%	10%
Volunteer	0	0%	1	1%	10%
Productive Leisure	20	24%	28	34%	10%
BVR	0	0%	15	18%	60%
Other	9	11%	11	13%	
3 YEAR TREND (At D/C)	2011	2012	2013		
Paid Employment	16%	18%	18%		
Attending School	9%	8%	16%		
Volunteer	Not tracked	6%	1%		
Productive Leisure	75%	27%	34%		
BVR	Not tracked	29%	18%		
Other	Not tracked	11%	13%		

Trends for Discharges & Denials

2013 Reasons for Denials		
Reason for Denial of Admission	% Denials	# of Persons Denied
No Pay Source/Not ADSD Qualified	15%	13
Acute Care Needs	10%	9
Referred to or Chose Another Option	14%	12
Higher Behavioral Care Needed	15%	13
Refused Services	12%	10
No Brain Injury or Neuro Diagnosis	15%	13
Guarded Rehabilitation Potential	7%	6
No Discharge Plan/Support	9%	8
Other	3%	2

2013 DISCHARGES PRIOR TO PROGRAM COMPLETION			
Reason	# of Persons	%	
Unaware of Deficits	1	8%	
Left Against Clinical Advice	7	10%	
Medical Acuity	3	3%	
Deceased	0	0%	
Non-Voluntary Discharge	1	1%	
Total	11	14%	
3 YEAR TREND	2011	2012	2013
Unaware of Deficits	4%	9%	1%
Left Against Clinical Advice	6%	7%	8%
Medical Acuity	0%	1%	3%
Deceased	0%	0%	0%
Non-Voluntary Discharge	Not Tracked	Not Tracked	0%
Other	4%	1%	1%
TOTAL	15%	19%	14%

Family Satisfaction

2013 Family Satisfaction						
Standard	No Response	Poor	Less Than Satisfied	Satisfied	More Than Satisfied	Excellent
Treated with Dignity and Respect			2%	3%	5%	93%
Knowledgeable Clinical Staff			2%	1%	1%	96%
Realistic Goals		1%	1%	4%	4%	90%
Team Listened to Me		2%	1%	1%	1%	95%
Felt Part of the Team			3%	3%	2%	98%
Discharge Planning			2%	2%	1%	97%
Understood Grievance Process			1%	1%	2%	96%
Reports were Understandable			1%	2%	4%	93%
Overall Program Satisfaction	4%		1%	2%	4%	93%
TOTAL % AVERAGE SATISFACTION RATING	0.5%	0.5%	2%	1%	2%	94%
3 YEAR TREND	2011	2012	2013			
TOTAL % AVERAGE SATISFACTION RATING	90%	100%	97%			

Client

Satisfaction *USPEQ data 2013

	NCEP	
	n	%
F1. I am satisfied with the accuracy of information about NCEP's brain injury program.		
Strongly Disagree	2	3.3%
Disagree	3	4.9%
Agree	25	41.0%
Strongly Agree	31	50.8%
Total	61	100%

- 1.1. Service times OK for me 96.9%
- 1.2. Got what I needed, when I needed it 96.9%
- 3.2. Respected as a person 95.4%
- 5.3. Felt safe here 100.0%
- 3.1. Respectful of culture 95.4%
- 3.3. Staff respected privacy 95.40%
- 4.10. Confidence in use of skills taught 96.3%
- 5.1. Would recommend to friend 100.0%
- 5.6. Staff helped feel safe in home/community 93.7%

- 4.1. Able to deal with everyday activities 95.2%
- 4.2. Able to make important choices 96.9%
- 4.3. Know where/how to get help in community 95.4%
- 4.4. Able to do needed things without barriers 96.9%
- 4.5. Able to get by in daily life 98.4%
- 5.1. Would recommend to friend 100%
- 5.2. Services met my expectations 100%
- 5.3. Felt safe here 100%
- 5.4. Services enabled me to do things better 100%
- 5.5. Met my need 100%